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U.S. PTO

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066416.0126

PATENT APPLICATION

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APPLICATION FOR U.S. PATENT UNDER 37 C.F.R. § 1.53(b)  
TRANSMITTAL FORM

1002082386  
02/25/02  
U.S. PTO

Box Patent Application  
ASSISTANT COMMISSIONER FOR PATENTS  
Washington, D.C. 20231

Sir:

Transmitted herewith for filing is the utility patent application of:

**Inventors or Application Identifier:** Daniel N. Duncan, et al.

**Assignee:** Austin Logistics Incorporated

**Entitled:** METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING  
OF INBOUND INQUIRIES

Enclosed are:

1.  Fee Transmittal Form
2.  Specification, Claims and Abstract (46 Total Pages)
3.  Drawings (3 Total Sheet(s) of    Formal    Informal)  
[ ] New executed (original)  
[ ] Copy from a prior application  
(for continuation/divisional only)
4.  Combined Declaration and Power of Attorney (   Total Pages) (UNSIGNED)  
[ ] A certified copy is attached.  
[ ] A certified copy was filed in prior Application Serial No. \_\_\_\_\_, filed \_\_\_\_\_.
5.  Priority of foreign Application No. \_\_\_\_\_, filed on \_\_\_\_\_ is claimed under 35 U.S.C. § 119.  
[ ] A certified copy is attached.  
[ ] A certified copy was filed in prior Application Serial No. \_\_\_\_\_, filed \_\_\_\_\_.
6.  Nonpublication Request Under 35 U.S.C. 122(b) (2) (B) (i)

7. [ ] An Assignment of the invention to **Austin Logistics Incorporated** is attached. A separate cover sheet in compliance with 37 C.F.R. § 3.28 and § 3.31 is included with an Assignment recordal fee of \$40.00 pursuant to 37 C.F.R. § 1.21(h).

8. [ ] Information Disclosure Statement (IDS) PTO-1449  
[ ] Copies of IDS Citations.  
[ ] Pursuant to 37 C.F.R. § 1.98(d), copies of these references are not being furnished.

9. [ ] Preliminary Amendment

10. [X] Certificate of Mailing

11. [X] Return Receipt Postcard

12. Applicant is:

[ ] Large Entity  
[X] Small Entity  
[ ] Small Entity Statement enclosed  
[ ] Small Entity Statement filed in prior application.  
Status still proper and desired.

13. The accompanying application is:

[ ] Original  
[ ] Continuation  
[ ] Divisional  
[X] Continuation-In-Part (CIP)  
of prior application No. 09/547,627 filed April 12, 2000.

CLAIMS AS FILED IN THE APPLICATION, LESS ANY CLAIMS CANCELED  
BY PRELIMINARY AMENDMENT OR ADDED BY PRELIMINARY AMENDMENT

FEE CALCULATION					FEE
	Number		Number Extra	Rate	Basic Fee
					\$ 370.00
Total Claims:	49	- 20 =	29	X \$ 9 =	\$ 261.00
Independent Claims	4	- 3 =	1	X \$42 =	\$ 42.00
TOTAL FILING FEE =					\$673.00

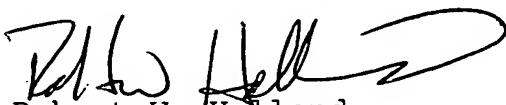
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PATENT APPLICATION

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14. [X] Enclosed is a check in the amount of \$673.00 to satisfy filing fee requirements under 37 C.F.R. § 1.16. Please charge any additional fees or credit any overpayment to Deposit Account No. 02-0284 of BAKER BOTTS L.L.P.

Respectfully submitted,  
BAKER BOTTS L.L.P.  
Attorneys for Applicant

  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

11002 U.S. PTO  
10/082286  
02/25/02

In re Application of: Daniel N. Duncan, et al.  
Filing Date: February 25, 2002  
Title: METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING OF INBOUND INQUIRIES

Box Patent Application  
Honorable Assistant Commissioner  
of Patents  
Washington, D.C. 20231

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Transmittal, Continuation-in-Part Patent Application, Declaration and Power of Attorney (unsigned) and Formal Drawings, are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on this 25th day of February, 2002, and is addressed to the Assistant Commissioner of Patents, Washington, D.C. 20231.

  
Amy Rueff

Express Mail Receipt  
No. EL923190744US  
Attorney Docket:  
066416.0126